

INTEGRATED MANAGEMENT SYSTEM POLICY

CNC Obrada was founded in 2011 as a small family business. Thanks to constant investment, the company has expanded rapidly and today it has over 60 employees and more than 20 machines.

As a modern company in expansion, we are focused on constant investment in employees, improvement and modernization of machinery and equipment, production processes, as well as on the quality of products and services we provide.

About 99% of production is focused on export towards the European market. We make precision parts for various industries and our machine components are installed in packing machines in the pharmaceutical, medical, cosmetic and food industries, soil quality control devices, measuring machines, medical devices, and many others.

The vision of the CNC Obrada is to take the leading position in the region in the production of machine parts and assemblies, maintaining a high level of quality of products and services, as well as care for customers, employees, and the environment.

We are the company which knows that the quality and speed of services make a difference. By using the most modern equipment and implementing new technological solutions, we raise the quality of services to the highest level.

Our business is socially responsible because we work on reducing the negative aspects that directly or indirectly may affect our daily life, as well as the whole society and the environment. We reduce ecological "footprint", following the 3R (Reduce, Reuse, Recycle). Also, we reduce our waste, extend the working life of our equipment by regular servicing, separate waste and forward it to authorized operators for recycling.

That is the reason why we decided, in addition to fulfilling legal regulations, to raise the bar to a higher level and fulfill the requirements of the ISO 9001:2015 and ISO 14001:2015 standards through the following activities:

- Constant supervision of all work processes
- Constant review of effectiveness and efficiency
- Monitoring and increasing the satisfaction of users of our services
- Monitoring and increasing employee satisfaction
- Proper selection of suppliers
- Creating a pleasant environment for both our clients and employees
- Compliance with legal and other regulations
- Business based on the principles of sustainability and long-term care for the environment
- Implementation of activities in accordance with the natural resources reduction and pollution prevention
- Hazard identification, risk avoidance, risk assessment and management of unavoidable risks
- Constant education of employees

The satisfaction and trust of our clients represent the imperative of our business and we have defined it as the absolute priority since the foundation of the company itself.

Director: Marko Matić

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